



# HESI A2

## Student Guide

This document will provide an overview of the HESI A2 student processes. It will include the key features of the HESI NG platform and how to prepare for test day.

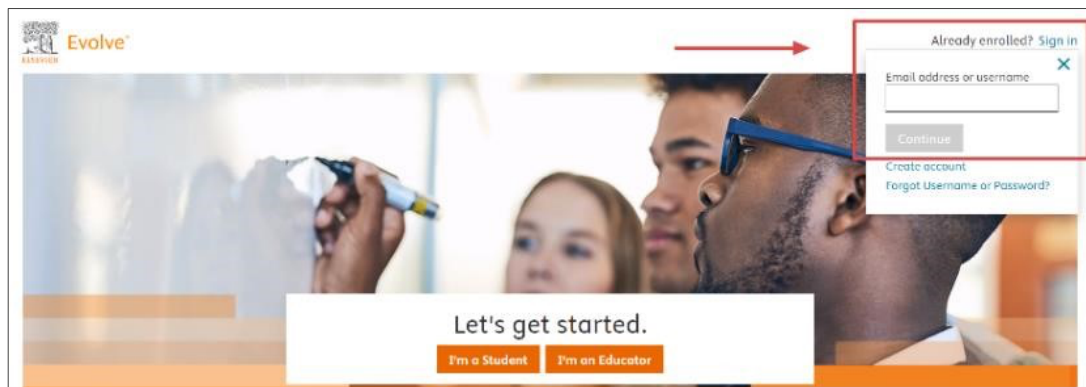
### Contents in HESI A2 Student Guide

Preparing for Test Day.....	2
Account Set Up.....	2
Registration .....	2
Paying for Your exam.....	3
Making a Payment.....	3
Viewing Payment History.....	6
Requesting a Refund .....	7
Reviewing Technical Specifications and Mock Exam .....	8
Student Exam Launch Experience .....	8
Selecting Your Exam Topics.....	10
Reporting and Remediation .....	11
Transcripts .....	14
Additional Training and Support Resources .....	15
Student Training.....	15
Support Resources.....	15

## Preparing for Test Day

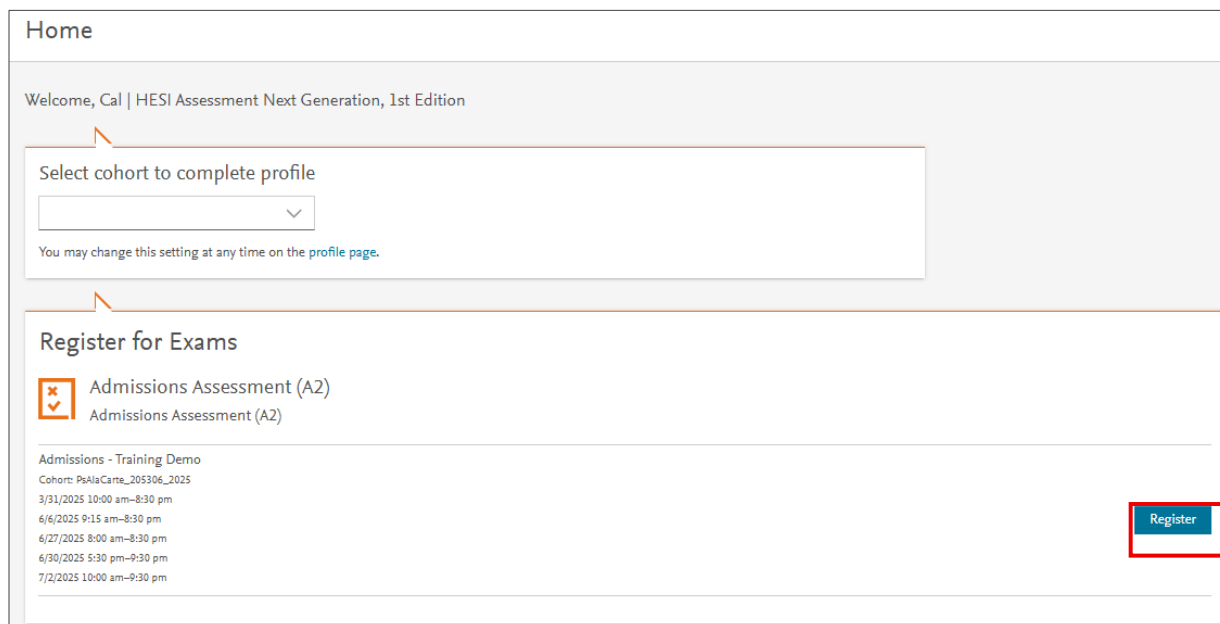
### Account Set Up

1. Go to <https://evolve.elsevier.com/>
  - a. If you already have an Evolve account, click “Sign in” at the upper-right corner and use your existing credentials to log in.
  - b. If you do not have an Evolve account, click “Sign in” at the top right corner, then “Create account,” and follow the instructions to create your new Evolve account.



### Registration

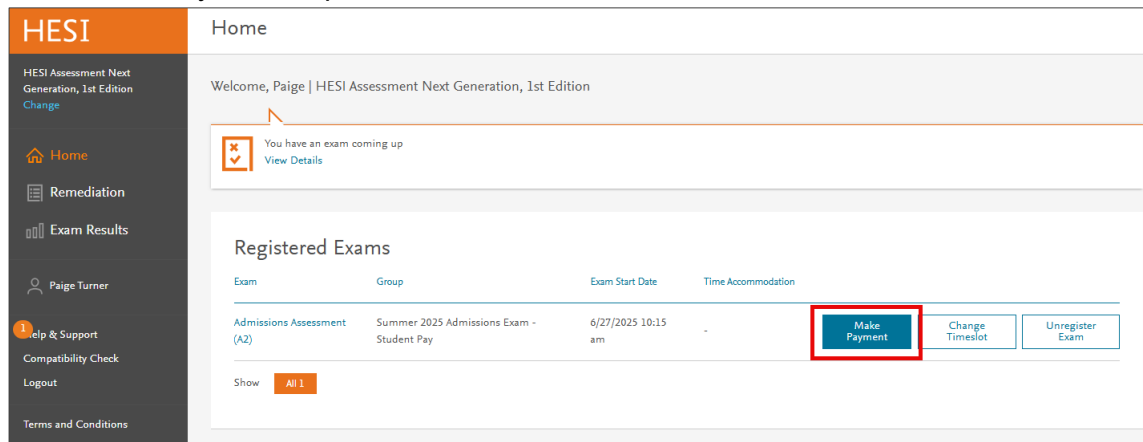
1. To register for the exam, you must use the registration link provided by your instructor or proctor.
2. Click the blue Register button to register for the exam.
  - a. Note: Ignore “Select cohort to complete profile.”



## Paying for Your Exam

### Making a Payment

1. If you are expected to pay for your exam, the option to make a payment will appear after you register. You can pay for the exam any time before you take it. You will not be able to launch the exam until you have paid.

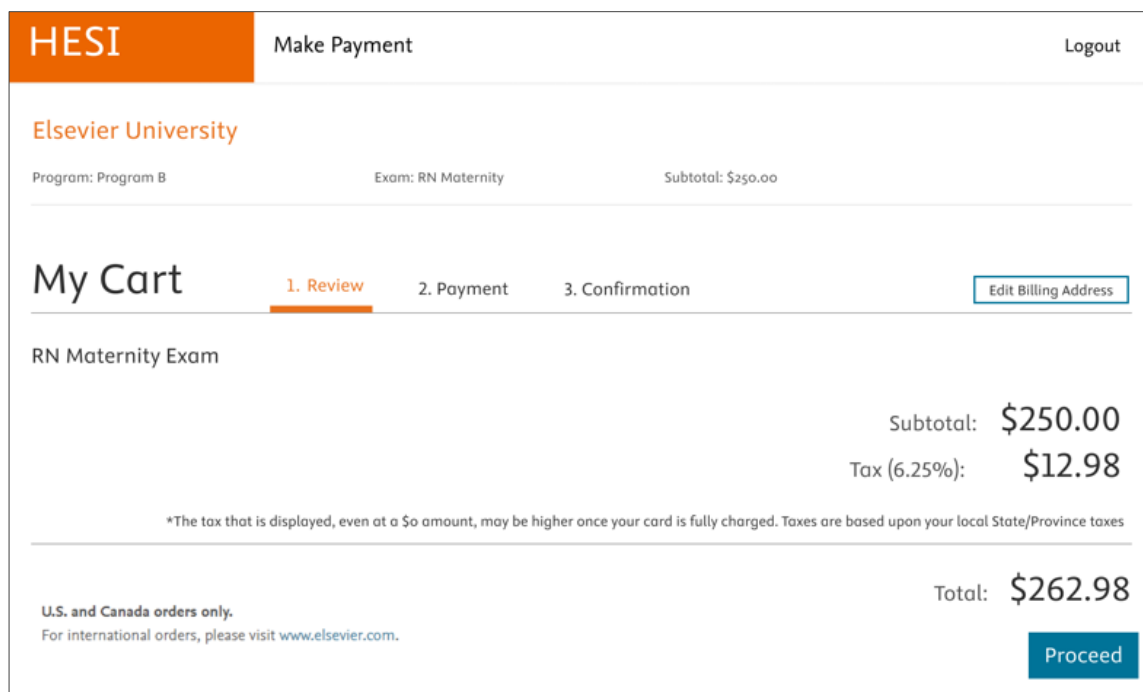


The screenshot shows the HESI Home page. The left sidebar contains navigation links: Home, Remediation, Exam Results, Paige Turner, Help & Support, Compatibility Check, Logout, and Terms and Conditions. The main content area displays a welcome message and a notification: "You have an exam coming up" with a "View Details" link. Below this is a table titled "Registered Exams":

Exam	Group	Exam Start Date	Time Accommodation	
Admissions Assessment (A2)	Summer 2025 Admissions Exam - Student Pay	6/27/2025 10:15 am	-	<a href="#">Make Payment</a> <a href="#">Change Timeslot</a> <a href="#">Unregister Exam</a>

At the bottom of the table, there is a "Show" button with a dropdown menu set to "All 1".

2. After you hit the "Make Payment" button, proceed through the steps to pay via credit card. When you are finished, you can click the "Return to HESI" link to return to the HESI home page.



The screenshot shows the "Make Payment" page. The top navigation bar includes "HESI", "Make Payment", and "Logout". The main content area displays "Elsevier University" and "Program: Program B". The exam details are: "Exam: RN Maternity" and "Subtotal: \$250.00".

The "My Cart" section shows the following steps: 1. Review (highlighted), 2. Payment, 3. Confirmation. There is an "Edit Billing Address" link.

The cart summary for "RN Maternity Exam" is as follows:

Subtotal:	\$250.00
Tax (6.25%):	\$12.98
*The tax that is displayed, even at a \$0 amount, may be higher once your card is fully charged. Taxes are based upon your local State/Province taxes	
Total:	\$262.98

At the bottom, there is a "Proceed" button and a note: "U.S. and Canada orders only. For international orders, please visit www.elsevier.com."

**HESI** Make Payment Logout

Elsevier University

Program: Program B Exam: RN Maternity Subtotal: \$250.00

**My Cart** 1. Review 2. Payment 3. Confirmation Edit Billing Address

RN Maternity Exam

**You Are About To Make A Payment** ✕

By selecting the proceed, you confirm that you understand that your order cannot be cancelled or altered.

Proceed
Cancel

Subtotal: **\$250.00**  
 Tax (6.25%): **\$12.98**  
 Total: **\$262.98**

\*The tax that is displayed is based upon your local State/Province taxes

U.S. and Canada orders only.  
For international orders, please visit [www.elsevier.com](http://www.elsevier.com).

Proceed

**HESI** Make Payment Logout

**Select your payment method**

Credit Card

Card number

Expiry date CVC / CVV

Name on card

Make Payment

Back

**HESI** Make Payment Logout

**Elsevier University**

Program: Program B      Exam: RN Maternity      Subtotal: \$250.00

---

**My Cart**      1. Review      2. Payment      **3. Confirmation** 🖨️

✔️ Thank you for your payment! Your Payment Reference ID is **1234567**. [Return to HESI](#)

---

**RN Maternity Exam**

Subtotal: **\$250.00**  
Tax (6.25%): **\$12.98**

\*The tax that is displayed, even at a \$0 amount, may be higher once your card is fully charged. Taxes are based upon your local State/Province taxes

---

**Total: \$262.98**

U.S. and Canada orders only.  
For international orders, please visit [www.elsevier.com](http://www.elsevier.com).

- If you have paid and need to switch your exam to a different day, you can always change your time slot at any time if there are other time slots available. If there are not, contact the institution.

**HESI** Home

Welcome, Paige | HESI Assessment Next Generation, 1st Edition

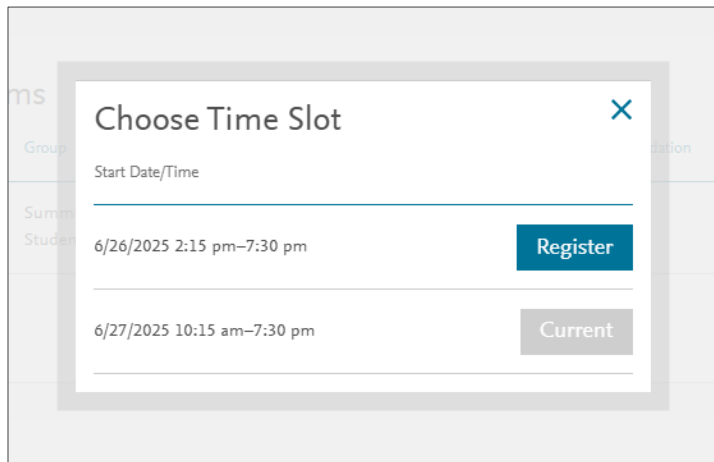
You have an exam coming up [View Details](#)

---

**Registered Exams**

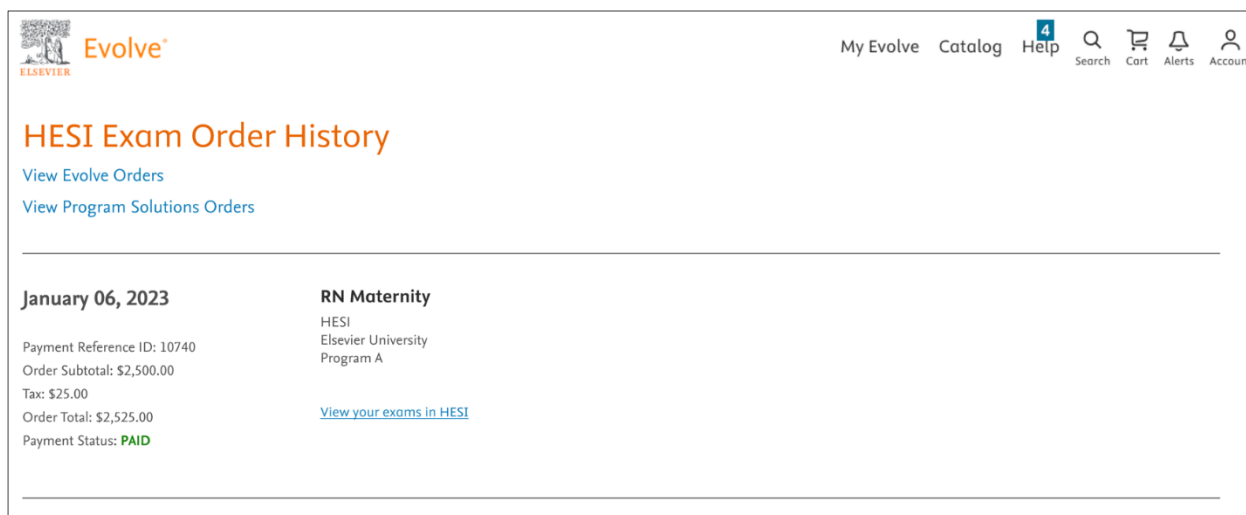
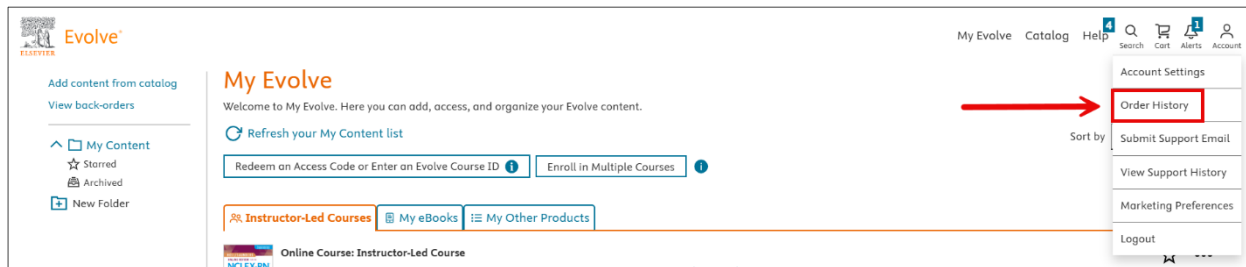
Exam	Group	Exam Start Date	Time Accommodation	
Admissions Assessment (AZ)	Summer 2025 Admissions Exam - Student Pay	6/27/2025 10:15 am	-	<a href="#">Make Payment</a> <a href="#">Change Timeslot</a> <a href="#">Unregister Exam</a>

Show [All 1](#)



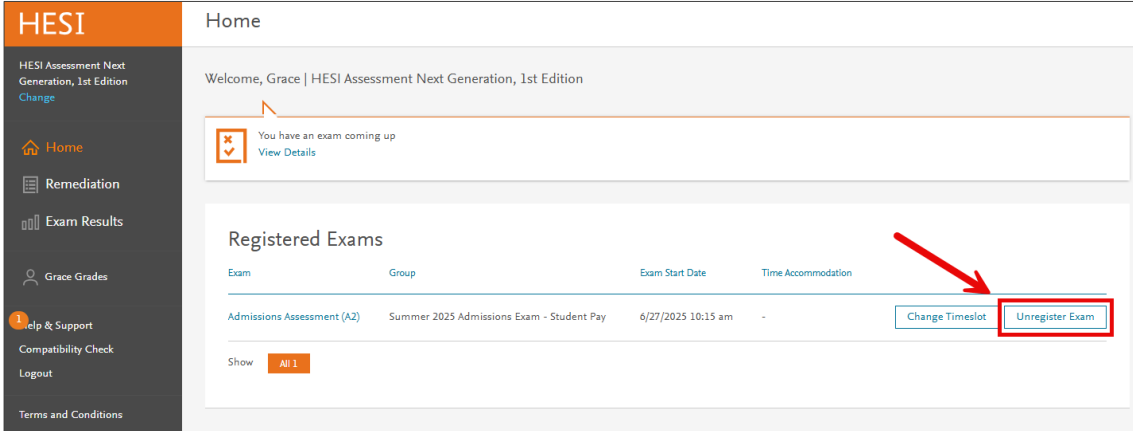
## Viewing Payment History

Your payment history can be viewed in your Evolve Order History.



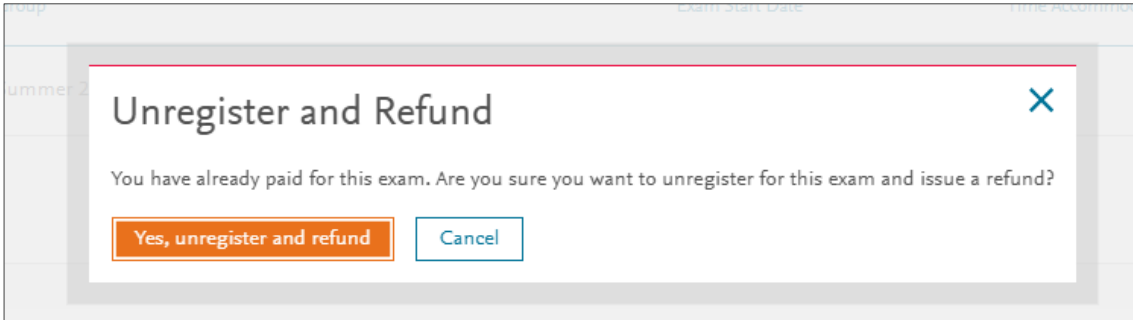
## Requesting a Refund

1. To request a refund, hit “Unregister” in HESI NG.



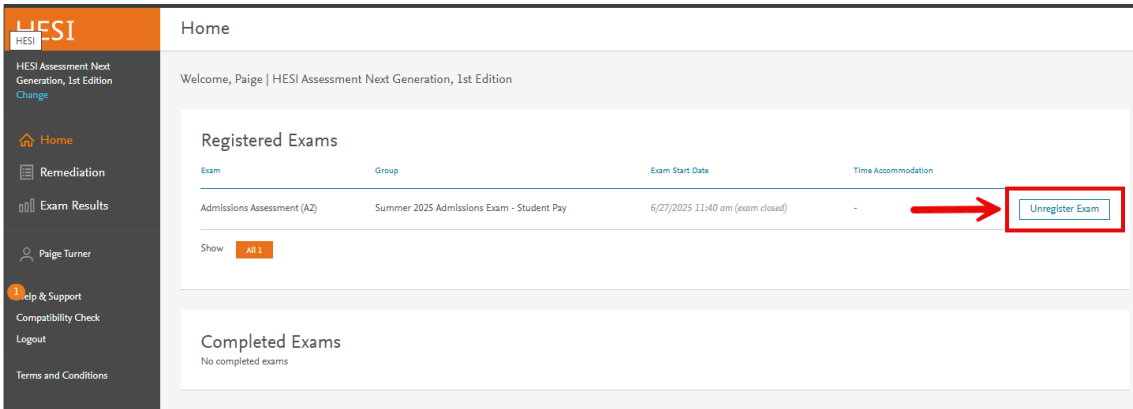
The screenshot shows the HESI NG Home page. The left sidebar contains navigation links: Home, Remediation, Exam Results, Grace Grades, Help & Support, Compatibility Check, Logout, and Terms and Conditions. The main content area displays a welcome message for Grace and a notification about an upcoming exam. Below this is a table titled "Registered Exams" with columns for Exam, Group, Exam Start Date, and Time Accommodation. A single row is visible for "Admissions Assessment (A2)" in the "Summer 2025 Admissions Exam - Student Pay" group, scheduled for "6/27/2025 10:15 am". To the right of this row are two buttons: "Change Timeslot" and "Unregister Exam". The "Unregister Exam" button is highlighted with a red box, and a red arrow points to it from the right.

2. You will then be prompted to request a refund.



The screenshot shows a modal dialog box titled "Unregister and Refund". The text inside the dialog asks, "You have already paid for this exam. Are you sure you want to unregister for this exam and issue a refund?". At the bottom of the dialog are two buttons: "Yes, unregister and refund" (highlighted in orange) and "Cancel" (in blue). A close button (X) is in the top right corner.

3. You will see a message that your refund request has been sent. An email will be sent shortly thereafter with more information.
4. If the exam has closed, you can still find the Unregister & Refund request in the “Registered Exams” section on the home page.
  - a. If you still need to test on this exam, reach out to the instructor/program to request that they add a time slot. Then, you will be able to update your time to take the exam.



The screenshot shows the HESI NG Home page for a user named Paige Turner. The "Registered Exams" table now shows the exam as "6/27/2025 11:40 am (exam closed)". The "Unregister Exam" button is highlighted with a red box, and a red arrow points to it from the right. Below the "Registered Exams" section is a "Completed Exams" section which currently shows "No completed exams".

**NOTE:** You are not able to request a refund for an exam that you have started.

## Reviewing Technical Specifications and Mock Exam

1. Navigate to the Compatibility Check in the left-hand navigation.
2. Download and run the Compatibility Check to make sure your device is ready to go for test day.
3. See the [Elsevier Secure Browser Student Guide](#) for more information on downloading and installing the browser.

## Student Exam Launch Experience

1. On the day of the exam, click View Details, or click directly on the exam link name from the Registered Exams table.

Exam	Group	Exam Start Date	Time Accommodation
Admissions Assessment (A2)	Admissions - Training Demo	6/30/2025 5:30 pm	-

2. Click the blue Launch Exam button.

**Launch Exam**

**Before launching your exam**

- Check your system and take the mock exam

If your environment is not compatible, you may not be able to complete your exam. The mock exam contains new items for the Next Generation NCLEX® (NGN).

**Instructions**

Welcome to the Admissions Assessment (A2) Specialty or Exit Exam. This HESI exam assesses your clinical knowledge.

Should you need text-to-speech functionality for this exam, connect your bluetooth or wired headphones before launching the exam. **Warning:** Your headphones may not work if you attempt to connect them after starting the exam.

Read each question carefully, scroll to the very bottom of the screen to reveal all possible answer choices before selecting your answer(s).

You may use one of three options to select your answer(s) throughout the exam: use your mouse to select the appropriate options, select the appropriate letter(s) on the keyboard, or manipulate the up and down arrows to select your answer(s). After selecting your answer(s) click the "Submit and Continue" button or tab to the button and press the enter key to confirm your answer(s) and proceed.

If your proctor has allowed a calculator, it will be located on the upper right. To activate, click the "Show Calculator" button to show the calculator. Click the numbers/symbols as needed to calculate. To hide it, click the "Hide Calculator" button.

If your proctor allows, you may stop the exam at any time by clicking the "Submit and pause/leave Exam" button.

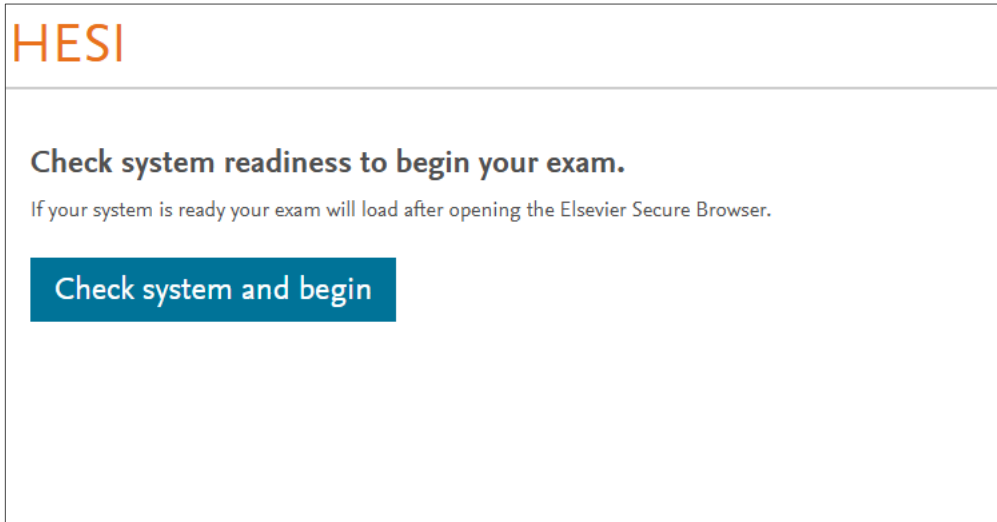
You may take this exam one time only.

If reports are enabled by your proctor, you may view and/or print your score report, after completing the exam.

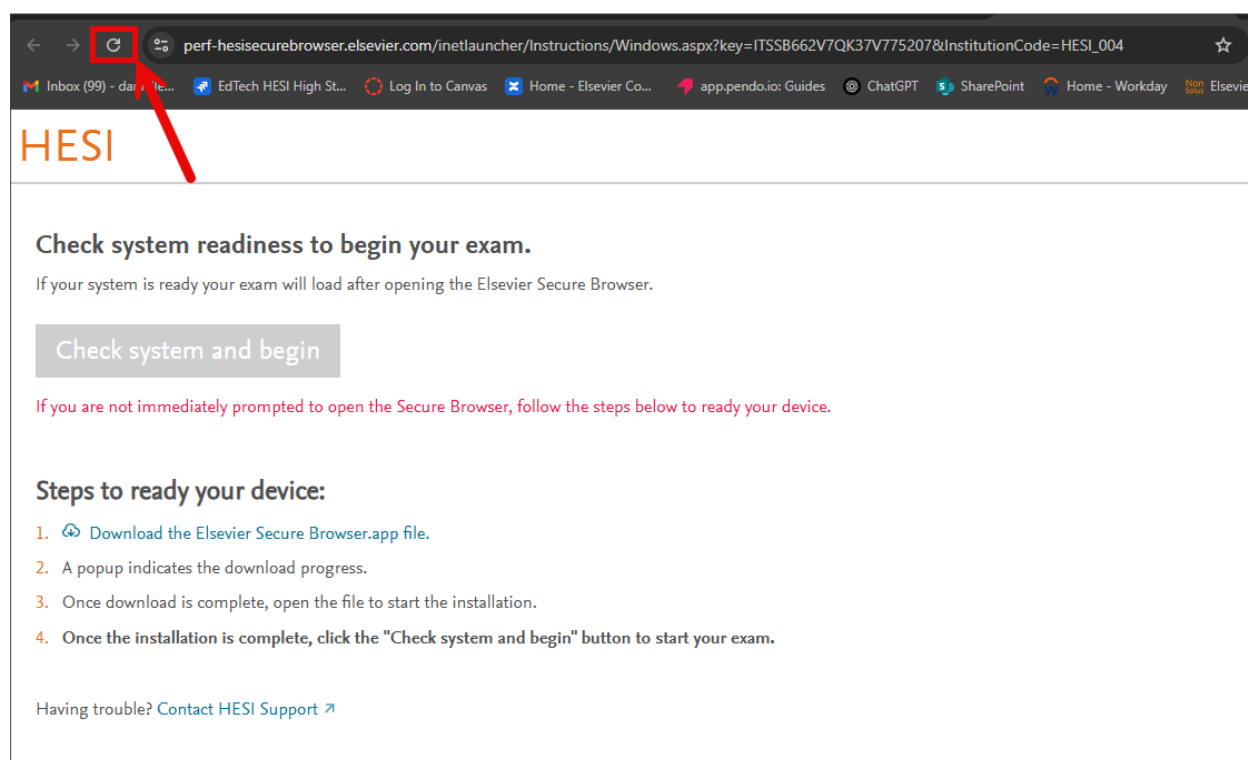
If rationale feature is enabled by your proctor, rationales for the items you missed will appear on the screen after the last question, prior to exiting the exam.

3. A window will open asking if you want to download the secure browser. If you are using your own device, and have not downloaded the secure browser, download and install it.
  - a. If you are on an institution computer, your school should have already downloaded and installed the secure browser on their machines.





- b. After you have installed the secure browser, return to the instruction screen, refresh and click the blue Check System and Begin button.




# HESI

## Check system readiness to begin your exam.

If your system is ready your exam will load after opening the Elsevier Secure Browser.

**Check system and begin**

## Steps to ready your device:

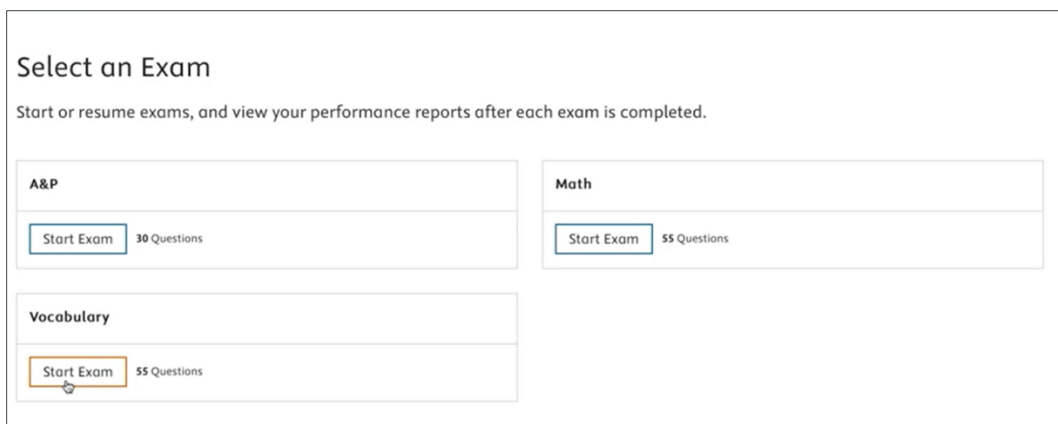
1.  Download the Elsevier Secure Browser.app file.
2. A popup indicates the download progress.
3. Once download is complete, open the file to start the installation.
4. Once the installation is complete, click the "Check system and begin" button to start your exam.

Having trouble? [Contact HESI Support](#) ↗

4. You will be taken to a screen that says: "Please wait for your proctor to begin the exam." If the proctor has begun the exam, you will be prompted to enter an access code your proctor should reveal to you.

## Selecting Your Exam Topics

1. When you first get into the exam room, you will see a screen that is titled Select an Exam. Select which exam you'd like to begin with.



Select an Exam

Start or resume exams, and view your performance reports after each exam is completed.

<b>A&amp;P</b> Start Exam 30 Questions	<b>Math</b> Start Exam 55 Questions
<b>Vocabulary</b> Start Exam 55 Questions	

2. At any time, you can click the Submit your Answer and Leave Your Exam button, in the upper-right corner to select another exam. However, when you pause and leave the exam, your timer will not stop.

HESI 1hr 36min 11s remaining Having Trouble? Contact Support **Submit answer and pause/leave Exam** Exit

Question 1 of 20 131716 Show calculator

Based on an analysis of the client's rhythm, atrial fibrillation, the nurse should prepare the client for which treatment protocol?

- A Diuretic therapy.
- B Pacemaker implantation.
- C Anticoagulation therapy.
- D Cardiac catheterization.

3. When you are ready, click the blue Resume button to pick up where you left off.
4. In the event that you are fully disconnected from the exam, your exam timer will stop. You will need to relaunch the secure browser from the exam launch page and input a new access code from your proctor to continue testing.
5. When you have completed an exam, you will land back to the Select Exam screen. If your instructor has allowed it, you will immediately see your score for that exam, and a detailed report of the exam will be generated.

Select an Exam

Start or resume exams, and view your performance reports after each exam is completed.

<p><b>A&amp;P</b></p> <p><b>Resume</b> 27 Questions remaining</p>	<p><b>Math</b></p> <p><b>Start Exam</b> 55 Questions</p>
Vocabulary	22.00 Score
Preparing Report...	✓ Complete

## Reporting and Remediation

1. Log into your Evolve account: <https://evolve.elsevier.com/>
  - a. In your My Evolve list, locate the HESI Assessment resource

2. For results, click on the Exam Results tab.

Exam	Group	Exam Start Date	Exam results	Remediation Packets
Admissions Assessment (A2)	Admissions - Training Demo	3/31/2025 10:00 am (exam closed)	View	10 Packets

a. Use the expand/collapse arrow to review your results and download reports.

Overall Score	Status	Date Taken
20.67%	Completed 3 of 3 exams	31 Mar 2025

Subject Areas	Score	Time Spent	Items Completed	Action
Vocabulary	16.00%	4 mins	55 of 55	<a href="#">View Report</a>
Math	26.00%	2 mins	55 of 55	<a href="#">View Report</a>
A&P	20.00%	2 mins	35 of 35	<a href="#">View Report</a>

3. For access to remediation, click the Remediation tab.

Exam	Group	Exam Start Date	Exam results	Remediation Packets
Admissions Assessment (A2)	Admissions - Training Demo	3/31/2025 10:00 am (exam closed)	<a href="#">View</a>	10 Packets

a. Click on the exam you want to see remediation for and then open a packet to view the textbook chunks.

**HESI** Remediation

HESI Assessment Next Generation, 1st Edition [Change](#)

Home Remediation Exam Results

Suzie Student

Help & Support Compatibility Check Logout Terms and Conditions

< Return to remediation home

### Admissions Assessment (A2), 3/31/2025

Welcome to remediation!

First, review the materials in the **essential packets**. You may need to consult with your instructor to see how much time you should spend on this step.

You can track your progress on remediation using the [Exam Results](#) screen. 0 min. Total time spent

#### Step 1: Review essential packets

Essential packets (10) [Expand](#)

Vocabulary & Knowledge Vocabulary & Knowledge A2 Score <b>16.00</b> Time Spent 0 min.	Vocabulary & Knowledge General Vocabulary A2 Score <b>17.78</b> Time Spent 0 min.	Math Math A2 Score <b>26.00</b> Time Spent 0 min.	Anatomy & Physiology Anatomy & Physiology A2 Score <b>20.00</b> Time Spent 0 min.
--	--	--	--

## Transcripts

1. If you'd like to request your HESI transcripts, visit the Evolve homepage or HESI Student Access FAQ for instructions
2. To access via Evolve, navigate to the Evolve homepage: <https://evolve.elsevier.com/>
  - a. Select "HESI Transcripts" in the HESI Secured Exams section in the lower right

Evolve®

My Evolve Catalog Help Search Cart Alerts Account

Welcome to Evolve®  
The destination for healthcare students to access and register for all of their Elsevier learning materials.

Search below to find and access Elsevier products or shop for online savings

Search for products and resources by ISBN, author, title, or keyword.

Redeem an Access Code or Enter an Evolve Course ID

Submit

Your eProduct Access Code will look like [UC2I13]4K5L6P] or [QMRR7A4WNA]XY3ZQRMNQ] and your Course ID will look like [1234\_bdobbs\_1001].

HESI Secured Exams

Register for Results and Remediation

**HESI Transcripts**

Register for Distance Testing

Redeem an access code or enroll into a HESI Preparation Product by using the previous box.

## Additional Training and Support Resources

### Student Training

Review the resources linked below for more information or additional training on the exam process.

- [Elsevier Secure Browser On-Demand Student Training Center](#)
- [HESI NG Testing On-Demand Student Training Center](#)
- [HESI NG A2/ALC Student Experience Overview](#)
- System and Device Requirements
  - [Mac](#)
  - [Windows](#)

### Support Resources

For any issues with exam registration, testing, results, or remediation, please contact the HESI Learner Support Team.

- [HESI Testing Support Center](#)
- HESI Testing Support Line
  - Chat: For the most immediate assistance on test day, contact Support directly in the exam interface or your HESI NG course via the “HESI Live Chat” button. You can also use the “Help & Support” link in the navigation menu to connect with Support.
  - Phone (Test Day Emergencies): 1-800-222-9570