



HESI A2 and ALC Remote Proctoring Student Registration Instructions

This document will outline the key steps you need to complete to successfully access your remote proctored HESI A2 or ALC exams, including exam registration, launch, and results. Ensure you have created your ProctorU and Evolve accounts before completing your exam registration.

Exam Registration

Log into your Evolve account to add the HESI course to your account.

1. Click “My Evolve” at the top of the page, then select the “Redeem an Access Code or Enter an Evolve Course ID” button.
2. Enter the Evolve Course ID provided below to begin your registration.

Evolve Course ID:

3. The HESI NG course will populate in your My Evolve list upon completion.

Log into your ProctorU account to complete your exam registration.

1. Click “Schedule New Session,” select “Elsevier – HESI” as the institution then your appropriate term/cohort and exam, and submit.
2. Select “Schedule For Later Date” and submit, search available sessions, then select a date/time for your exam. If applicable, complete the payment process for proctoring fees.
3. You will receive a confirmation email from ProctorU upon successfully scheduling your exam.

Exam Preparation and Launch

Check your device’s compatibility before test day in both ProctorU and HESI to ensure it is ready for testing.

1. Log into your ProctorU account, access the [ProctorU HESI Test-Taker Portal](#), and click the “download the Guardian Browser” link in the corresponding section.
2. Log into your HESI NG course, click the “Compatibility Check” link in the left-hand menu, and follow the steps to download and install the Elsevier Secure Browser.
3. To launch your exam on test day, log into your ProctorU account a few minutes prior to your exam and click “Start Session.” After you complete all exam pre-checks, the proctor will launch you into the exam.

Exam Results and Remediation Access

Log into Evolve and access your HESI NG course to access your results and remediation after your exam.

1. To access your results, click the “Exam Results” link in the navigation menu.
2. To access your remediation, click the “Remediation” link in the navigation menu, then the exam name.

Training and Support

For assistance during your exam, contact your proctor directly. For assistance before or after testing, contact Support via the Live Chat button in your HESI NG course. Additional training resources are linked below.

- [Elsevier Secure Browser On-Demand Student Training](#)
- [HESI A2/ALC Remote Testing Student Orientation](#)
- [HESI A2/ALC Remote Testing Student Guide](#)
- [HESI NG On-Demand Student Training](#)
- [ProctorU HESI Test-Taker Portal](#)