HESI®/HESI NG: Testing with HESI and ProctorU

Contents

What You Need

- Private, well-lit, cleared-off workspace
- High-speed Internet connection
- Functioning webcam (internal or external)
- Government-issued photo ID
- No open third-party programs
- No non-religious head coverings
- No duplicate computer monitors
- ProctorU account
- Evolve **USERNAME (not your email)** and password
  - **NOTE: Please make sure this is the same Username and Password you used to take HESI exams.**

Preparing Your Equipment

Check your computer's compatibility with HESI

If Using HESI iNet (aka HESI Classic, HESI Legacy)

- Log in to your **Evolve** account.
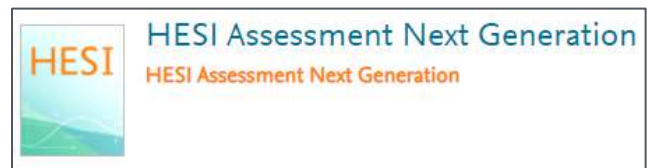
- Click **HESI Assessment Student Access.**

- Find the **Compatibility Check** link

  at the top-right portion of the screen.

If Using HESI NG

- Log in to your **Evolve** account.

- Click **HESI Assessment Next Generation.**

- Click **Compatibility Check** in the main menu on the left side.

Check your computer's compatibility with ProctorU

- Read the **Getting Started** (**www.proctoru.com/portal/elsevier-hesi** ↗) page for setting up your

  computer to be compatible with ProctorU.

    - This guide from ProctorU is comprehensive and restates the information in this section.

- Download the **ProctorU Guardian Browser**
- Make sure your browser is up to date.
- Visit the Proctor U **Testing Your Equipment** (**go.proctoru.com/students/system-metrics/new**

  ↗) page to do a full system compatibility check in real time.

- o ***NOTE: Mac OS X Catalina and Big Sur users,** you must have screen recording enabled, read **here** to enable it (**support.proctoru.com/hc/en-us/articles/360036574592-MacOS-X-Catalina-And-Big-Sur-Users-Important-Notice** ↗).***

  - o Check in with a live proctor before test day by clicking the **Need Help? Chat Now!** pop-up at the bottom right, filling in **your First & Last Name, Test Taker** as your **ProctorU status,** your **E-mail, Compass** (for the **institution**), and **your exam start date,** and clicking the **Start the chat** button to complete your ProctorU system check.

Tips for Test Day

- Plan for the startup process with the proctor to take about **10-15 minutes.**
  - o **NOTE:** This will not affect your exam time, but we recommend logging in early so that your start time is not delayed.
- For a more thorough description of tips, including what type of information (wall posters, bulletin boards, papers, etc.) may be admissible in your testing room and which may need to be removed prior to taking your test, watch this brief instructional **video** (**www.youtube.com/watch?v=EiehIf14Zkg** ↗).

END OF GUIDE