HESI iNet

HESI Legacy (iNet) A2 Exam
Student Guide for Taking the A2 at a School's Testing Center

Contents

PREPARING FOR TEST DAY

Account Setup

1. Navigate to the Evolve website: https://evolve.elsevier.com/
   a. If you already have an Evolve account, click "Sign in" in the upper right corner and use your existing credentials to log in
   b. If you do not have an Evolve account, click "Sign in" in the top right corner, then "Create account", and follow the instructions to create your new Evolve account

2. On the Evolve homepage, navigate to the "HESI Secured Exams" section in the lower right corner
3. Click the "Register for Results and Remediation" link, then the "Register" button
4. Click "Proceed to Checkout/Redeem" in the lower right corner to complete the checkout process

PAYING FOR YOUR EXAM

Making a Payment

To make a payment for your HESI A2 exam, please reference the HESI e-Commerce Student Payment Notification email distributed by your instructor. This email contains a link that will prompt you to complete the following steps:

NOTE: *If you did not receive this email, please contact your instructor.*

1. Verify your payment ID, program, payment description, payment date, and price in sections 1 and 2
   a. You can only make one payment per payment ID
2. Enter the Billing information in section 3
   a. Please use the billing name and address associated to the credit card used for payment
3. After payment confirmation, a proof of payment receipt will be displayed and stored in your account under Payment History
   a. Your payment receipt will reflect the name associated to the Evolve Username, not the name on the credit card used for payment

Viewing HESI e-Commerce Payment Receipt

To view your HESI e-Commerce payment receipt, complete the following steps:

1. Click the "Payments" tab
2. Click the "Payment History" button
3. Locate and click the exam or exam package payment description to populate your receipt
   a. If required by your institution, bring this payment to the test site on the day of your exam as proof of payment.

TAKING THE TEST

1. Login using your Evolve credentials using a personal computer or iPad
   a. If you are using a personal computer:
      i. Navigate to the [HESI iNet homepage](#)
      ii. Enter the access code provided by your instructor
      iii. Follow the on-screen instructions to download the HESI Secure Browser
         NOTE: *If you are using a Mac, a "Device is setup" message will appear upon successful installation.*
   b. If you are using an iPad:
      i. Navigate to the Apple App Store and download the HESI Secure Browser
      ii. Open the app
      iii. Enter the access code provided by your instructor
2. As you proceed with your testing, be sure to complete all required exams
3. Depending on the exam settings, there may be PDFs of scores available soon after each module is completed, plus a summary report that collates all completed modules

NOTE: *If you exit the exam and leave the HESI Secure Browser, you may not be able to re-enter the exam without assistance from the proctor. If the allotted exam time has expired, you may receive a timeout message and be disconnected from the exam.*
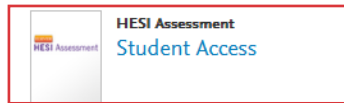
REPORTING AND REMEDIATION

1. Log into your Evolve account: https://evolve.elsevier.com/
   a. In your My Evolve list, locate the HESI Assessment resource and click "Student Access"

My Content

(i) To add more content, visit the catalog.

(ʘ) View your back-ordered items.

(Redeem an Access Code or Enter an Evolve Course ID)

HESI Assessment	**HESI Assessment** Student Access

2. The Exam History section in your Student Access area will contain a list of reports for previous exams where you can easily view your scores
3. Click the hyperlink for an exam to view more details about your score, including remediation
   a. Click the small "+" sign next the report link to expand the report and see more information about each module

Exam History			Don't see your Exam?
HESI Exams			▲
Exam	**Date Taken**	**HESI Score**	**Study Packet**
+ Admission Assessment Report	April 26, 2022	22.00%	
+ Admission Assessment Report	February 01, 2022	21.71%	

4. In the far-right column, click the "View Results" for the corresponding exam you would like to review
   a. Use this section to see more detailed scoring about this specific exam section instead of a summary

NOTE: The Study Packet column may list zero items, but you can still see the detailed results.

Exam History			Don't see your Exam?	
HESI Exams				▲
Exam	**Date Taken**	**HESI Score**	**Study Packet**	
- Admission Assessment Report	April 26, 2022	22.00%		
A2 Learning Styles	April 26, 2022	Visual	Items(0)	View Results
A2 Personality Profile	April 26, 2022	People	Items(0)	View Results
A2 Math_D	April 26, 2022	24.00%	Items(0)	View Results
A2 Read Comprehension_D	April 26, 2022		Items(0)	View Results

5. In the Review Materials column, click the blue "View Materials" button to access remediation content

6. When reviewing materials, you can add remediation content to a study packet or select pieces of content to review
   a. To add remediation content to your Study Packet, select the corresponding checkbox(es) in the "Add to Study Packet" column, then click the green "Add to Study Packet" button above

   NOTE: *Remediation content is only available online*

7. After viewing a piece of content, it will be labelled as "Viewed" in the status column

TRANSCRIPTS

1. If you'd like to request your HESI transcripts, visit the Evolve homepage or HESI Student Access FAQ for instructions
2. To access via Evolve, navigate to the Evolve homepage: https://evolve.elsevier.com/
    a. Select "HESI Transcripts" in the HESI Secured Exams section in the lower right
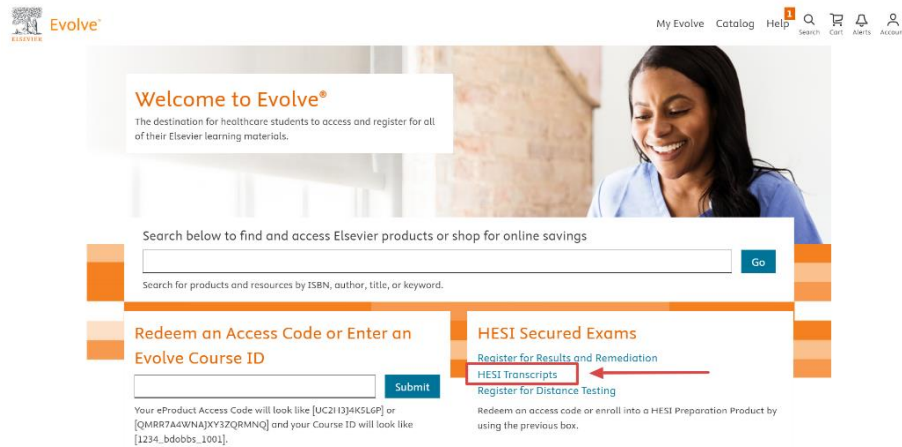
3. To access via HESI Student Access, navigate to the My Exams page in Student Access
    a. In the FAQ section to the right, click the grey "View HESI FAQs" button in the lower left corner
    b. Click "Transcripts" in the category selection column
    c. Follow the listed instructions to request a copy of your HESI transcripts
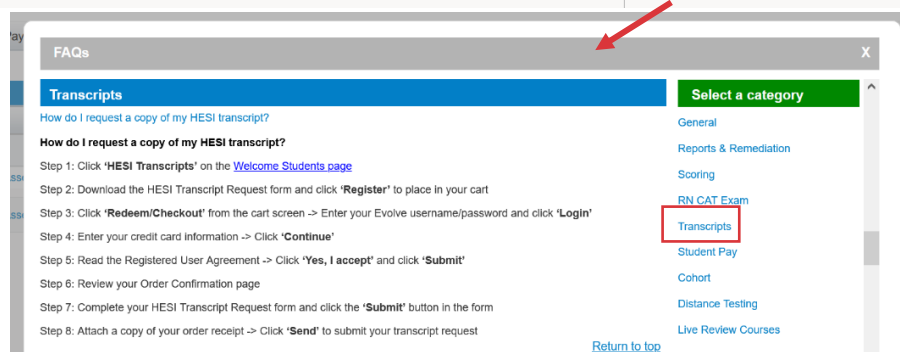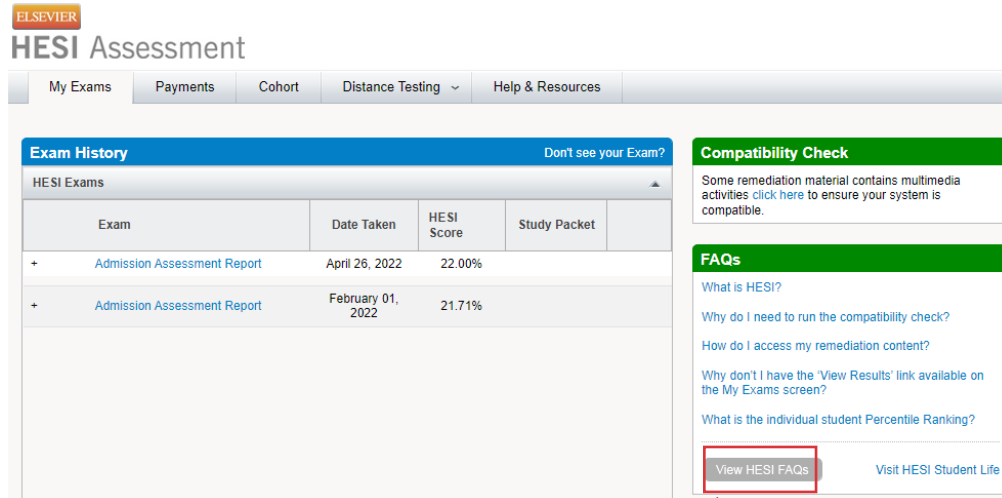
STUDENT TROUBLESHOOTING AND RESOURCES

- System Requirements
  - If you are unable to launch the compatibility check or log into HESI iNet after downloading the secure browser, ensure IP and date settings are set correctly
- Exam Registration and Completion
  - If you are unsure whether you have the correct registration information, contact your instructor
  - If you exit the exam and leave the HESI Secure Browser, you may not be able to re-enter the exam without the assistance of a proctor
  - Standard steps for general troubleshooting include:
    - Clearing your browser cache and all cookies
    - Switching to a different browser (e.g. from Google Chrome to Firefox)
    - Trying a private or incognito browser
    - Ensuring pop-up blockers are enabled for your web browser
    - Updating your operating system and/or browser to the latest version(s)
    - Restarting the computer
    - Reviewing the system requirements for Windows and Mac devices
- HESI Support Center: https://service.elsevier.com/app/home/supporthub/hesi/
- HESI Testing Emergency Number: 1-844-960-4374